

### **Children's Museum at Saratoga Winter weather policy:**

If there is a one or two hour delay in the Saratoga Springs School District, the Museum will open at 11am.

If the SSSD is closed, the Museum will either be closed or will open at 11am, depending on road conditions. If the Museum will be closed, there will be a message on our answering machine (choose option 3 after calling our main number at 584-5540) as early as is feasible and we will also post our closing on radio and TV school closing locations.

If it begins to snow during the day, we may choose to close early to ensure the safety of our employees. If we close early, we will leave a message on our winter weather line (option 3). Please call us at 584-5540 if the weather is uncertain.

#### **What if: I have a group visit planned to the Museum and my school is closed?**

We will reschedule your visit for another day.

#### **What if: I have a group visit planned and my school is open, but the Museum is closed or will be opening late due to a delay in the Saratoga Schools schedule?**

If the Saratoga Schools are closed, we will need to reschedule your visit. If there is a delayed opening, we will decide based on the road conditions. Please call 584-5540 and choose option 3 between 8am and 9am.

#### **What if: I have an Outreach program scheduled and my school is closed?**

We will reschedule your visit for another day.

#### **What if: I have an Outreach program and my school is open but the Saratoga Schools are closed/delayed?**

It depends on the road conditions. The Outreach Educator for your program will call you to discuss options.

#### **What if: I have a birthday party scheduled and the Museum is closed?**

Any payments made to date including your deposit will be refunded. You may reschedule your party for another time.

#### **What if: I have a birthday party scheduled and the Museum is open, but the weather is not good?**

We make our decisions based on the safety of our employees and visitors. If we have decided to remain open, but you choose to cancel your party, you will be responsible for your deposit. Please call us as early as you can to discuss the weather and our plans. We can reschedule your party based on availability.